

1. The first step is to identify the problem.

2. The second step is to define the problem.

3. The third step is to analyze the problem.

4. The fourth step is to plan the solution.

5. The fifth step is to implement the solution.

6. The sixth step is to evaluate the solution.

7. The seventh step is to monitor the solution.

8. The eighth step is to report the results.

9. The ninth step is to review the process.

10. The tenth step is to document the results.

11. The eleventh step is to disseminate the results.

12. The twelfth step is to evaluate the impact.

13. The thirteenth step is to conclude the project.

14. The fourteenth step is to reflect on the experience.