

...the ... of ...

It is requested that you please advise me of any changes to your
address, telephone number, or e-mail address. I will
update your records accordingly. Thank you for your cooperation.
If you have any questions, please contact me at (800) 451-2263. If
you are unable to reach me, please contact the National
Center.

Thank you for your interest in the National Center for
Consumer Complaint Resolution. I will be glad to assist you with
any questions.

As a member of the National Center for Consumer Complaint
Resolution, you are entitled to receive a copy of the
National Center's Report on the Resolution of Consumer
Complaints. This report is published annually and is
available to members only. It contains information on
consumer complaints, the National Center's activities,
and the results of the National Center's research.


John J. O'Connell
National Center for Consumer Complaint Resolution
1111 17th Street, N.W.
Washington, D.C. 20036

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